

U.S. ROADSIDE ASSISTANCE

FOR COMPLIMENTARY HELP, CALL 1-800-241-3673

Quick access to the information below gets help to you faster. Know your vehicle's mileage and specific location.

NAME

VIN

Roadside Assistance services are available from the warranty start date and last for 5 years or 60,000 miles, whichever comes first.

CANADA ROADSIDE ASSISTANCE

FOR COMPLIMENTARY HELP, CALL 1-800-665-2006

NAME

VIN

See the Warranty Guide for complete details.

Download the Sykes4Ford Roadside Assistance App to access your roadside assistance services.

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.

For further details, call

1-800-241-3673 (United States) **1-800-665-2006** (Canada)

ROADSIDE ASSISTANCE

LOCK OUTS

It's embarrassing, but it happens. We'll get you back in, fast... and it's free. Key replacement cost is the customer's responsibility.

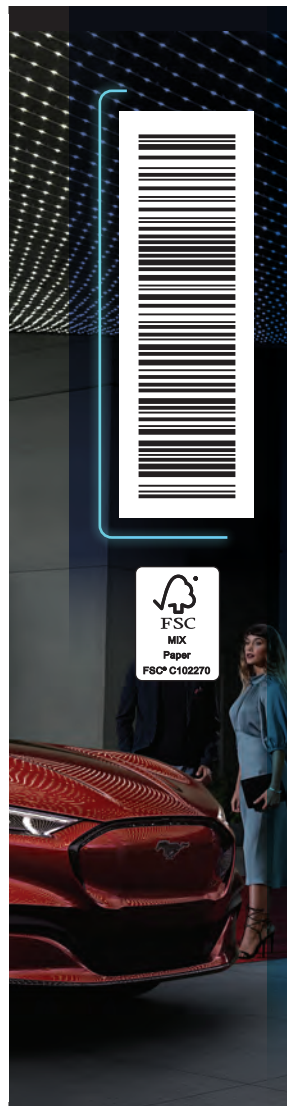
TOWING

Your car's not working... and you don't know why. Just make the call and we'll be there. Warranty Towing, Non-warranty Towing and Collision Towing are available.

HIGH-VOLTAGE BATTERY OUT-OF-CHARGE

As a Mustang Mach-E Roadside Assistance customer, if your vehicle does not have enough power to drive, it will be towed to the nearest location:

1. Nearest public charger.
2. Your home.
3. Ford/Lincoln EV Certified Dealer.



This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, consult your Owner's Manual.

WARRANTY INFORMATION:

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a FREE electronic copy or order one FREE printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of owner.ford.com. (United States)

For Canada, visit ford.ca/warranty.

For Limo/Livery/Hearse vehicles: View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, fleet.ford.com/limo. (United States only)

UNITED STATES
Ford Customer Relationship Center
1-800-392-3673 (FORD)
TDD for the hearing impaired: 7-1-1 (where offered by your telephone service provider)

owner.ford.com

 @FordService

CANADA
Ford Customer Relationship Centre
1-800-565-3673 (FORD)
TDD for the hearing impaired: 7-1-1 (where offered by your telephone service provider)

ford.ca

 @FordServiceCA



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LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.




owner.ford.com (U.S.)



ford.ca (Canada)

TO ACCESS YOUR DIGITAL OWNER'S MANUAL:

1. Go to the center display in the vehicle.
2. Press  to access the application drawer
3. Select Owner's Manual application button.



WARNING:

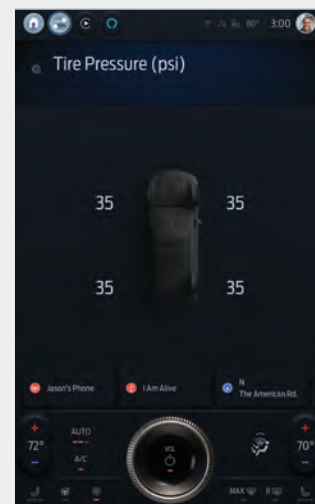
Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any handheld device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

ESSENTIAL FEATURES

REAR WINDOW BUFFETING

To reduce wind noise or pulsing noise when one window is open, slightly open the opposite window.

TIRE PRESSURE MONITORING SYSTEM



The tire pressure monitoring system allows you to view the tire pressure readings through the touchscreen. When one or more of your tires are underinflated, your vehicle illuminates the low tire pressure warning light in the digital display. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the [Tire Pressure Monitoring System](#) section in your [Owner's Manual](#) for more information.

TOWING YOUR VEHICLE

You cannot recreationally tow your vehicle with all wheels on the ground. Doing so could cause vehicle or electric drive motor damage. You must recreationally tow your vehicle with all four wheels off the ground, such as when using a car-hauling trailer.

If your vehicle becomes inoperable and must be towed, see the [Towing your Vehicle](#) chapter of your [Owner's Manual](#) for instructions, limitations and precautions.

ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance.

To receive [roadside assistance](#) in the United States, call **1-800-241-3673**.

In Canada, call **1-800-665-2006**.



Ford Motor Company gives you peace of mind with the complimentary Roadside Assistance Program. Services are available from the warranty start date and last for 5 years or 60,000 miles (100,000 km), whichever occurs first.

Roadside Assistance is honored throughout the 50 states, Puerto Rico and Canada.

Towing services are available to any qualified Ford or Lincoln dealer within the distance limits stated in your Owner's Manual.

If you're out of warranty coverage but need Roadside Assistance, you can still access the service you need by paying a one-time fee.

For additional information, please visit:

US:
<https://owner.ford.com/service/roadside-assistance.html>

Canada:
<https://www.ford.ca/owners/packages/roadside-assistance>



The Sykes4Ford Roadside App (Canada only) is available via the Apple App Store® or Google Play™

U.S. ROADSIDE ASSISTANCE

1-800-241-3673

24 hours a day, 7 days a week

- Towing
- Lock-out Assistance
- Charging
- Vehicle Recovery
- Other Roadside Services



CANADA ROADSIDE ASSISTANCE

1-800-665-2006 or download

the Sykes4Ford App

24 hours a day, 7 days a week

- Towing
- Lock-out Assistance
- Charging
- Vehicle Recovery
- Other Roadside Services



For future quick reference, enter your vehicle information on the back of your Roadside Assistance Card and place it in your wallet.

MUSTANG MACH-E TABLE OF CONTENTS

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INSTRUMENT PANEL



01 EXTERIOR LIGHTING CONTROL

As the system detects new speed signs, the set speed is

-  Switches off the headlamps.
-  Switches on the parking lamps.
-  Autolamps automatically switch the exterior lamps on or off based on the available daylight.
-  Switches on the headlamps.


02 AUTOWIPERS

The autowiper system turns on and controls the speed and frequency of the windshield wipers when water is present on the windshield. Use the rotary control to set the sensitivity of the rain sensor.

When you select high sensitivity, the wipers operate when the sensor detects a small amount of water on the windshield.

When you select low sensitivity, the wipers operate when the sensor detects a large amount of water on the windshield.



To change the settings:


1. Press the  button on the touchscreen.
2. Press **Vehicle**.
3. Press **Wipers**.
4. Switch **Rain Sensing** on or off.


03 REAR WIPER


Use the switch on the end of the lever to operate the rear wiper.


04 ADAPTIVE CRUISE CONTROL WITH STOP AND GO

Adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane. You can select from one of four gap settings by pressing the gap control  button on the steering wheel. To set a cruise speed, switch cruise control  on, accelerate to the desired speed and press the **SET+** or **SET-** button. An indicator, the current gap setting and your set speed appear in the digital cluster.


To cancel cruise control, press  or tap the brake pedal. The set speed does not erase.

To resume the set speed and gap setting, press the  button.

If your vehicle follows a vehicle to a complete stop and remains stationary for more than 30 seconds, press and release the  button or press the accelerator pedal to follow the vehicle ahead.

To turn cruise control off, press  or switch the ignition off.

NOTE: The set speed and gap settings erase when you switch the system off.

Adaptive cruise control with lane centering uses radar and camera sensors to help keep your vehicle in the lane by applying continuous assistance steering torque input toward the lane center on highways. To switch it on or off, press the  button.

Intelligent adaptive cruise control combines speed sign recognition with adaptive cruise control and navigation data to adjust the cruise set speed to the speed limit detected by the speed sign recognition system. As the system detects new speed signs, the set speed updates.

Refer to the **Adaptive Cruise Control** chapter in your **Owner's Manual** for more information.

05 INSTRUMENT CLUSTER DISPLAY

Provides information about various systems on your vehicle. The instrument cluster display can be customized to display information in several different layouts via the touchscreen.

Refer to the **Instrument Cluster** chapter in your **Owner's Manual** for more information.



INSTRUMENT PANEL



06

07

08

09

06 PUSH BUTTON START

To start the electric motor, press the brake pedal without touching the accelerator pedal. Press the **Start Stop** button. You will not hear any motor noise.


NOTE: A valid key or phone as a key must be inside the vehicle.

To stop the electric motor, be sure the vehicle is not moving and then press and release the **Start Stop** button without pressing the brake pedal. This shuts off the electric motor and all electrical accessories.


07 TOUCHSCREEN DISPLAY


The touchscreen displays unique information concerning your vehicle. Refer to page 6 of this guide and your **Owner's Manual** for more information.

08 HEATED STEERING WHEEL

Press  on the climate control section of the touchscreen to switch this feature on and off.

09 HEATED SEATS

Press , then select your preferred heat level or off. The more indicators that display, the warmer the temperature of the seat.

Auto heated seats  can be activated through the touchscreen and the settings are calibrated based on occupant demand as determined by controls setting, ambient, and in car temperature.

10 HAZARD FLASHER BUTTON



11 DIGITAL OWNER'S MANUAL

The digital owner's manual includes visual and full text search functions, and a number of how-to videos.

CENTER DISPLAY OVERVIEW

SYNC 4A WITH ENHANCED VOICE RECOGNITION AND CONNECTED BUILT-IN NAVIGATION



01 STATUS BAR AREA

The bar on top of the display contains a status area, that includes items like cell phone signal strength and text message notifications, and an action area. The action area contains status that requires your input such as vehicle system updates.

02 APPLICATION DRAWER



Press the button to open and close the application drawer. It contains system and connected device applications.

03 SETTINGS



Press to access settings for many features.

04 APPLICATION AREA

This is the main app area where apps are launched and you can utilize the full functionality of the chosen app.

05 CARD AREA

Here you can see recently used applications, with limited content. When you select one of these cards, the app displays in the application area with full functionality.

06 CLIMATE AREA

Use the controls in this area to change the climate inside of your vehicle.


NOTE: The audio volume knob is also located here.



Press this button to access additional climate controls.

CONNECTING YOUR PHONE

Go to the settings menu on your device and switch *Bluetooth*® on.

1. Press the  on the touchscreen.
2. Press **Phone List**.
3. Select **Add Phone**.
4. Follow the instructions on the screen to pair your device.

PHONE MENU

From the phone menu you can select from your contacts, recent calls or dial a number on the phone keypad. You can also display recent text and emails, adjust phone settings, change devices or mute all notifications.

RECEIVING CALLS

To accept the call, select **Accept** on the touchscreen or press the phone  button on the steering wheel.

To reject the call, select **Reject** on the touchscreen.

TEXT MESSAGES

The system can receive and notify you of text messages. You can use the touchscreen to select to hear or see the text messages, call the sender or reply to the text message with a standard message. You can switch text message notifications on and off in the Settings menu. For more information see the *Phone* chapter of your *Owner's Manual*.



APPLE CARPLAY AND ANDROID AUTO



To use Apple CarPlay and Android Auto, pair your device and follow the instructions on the touchscreen. You are able to use your system and Android Auto or Apple CarPlay simultaneously. Certain system features are not available when you are using Apple CarPlay or Android Auto.


Android Auto may need to be enabled from the settings menu. You can switch Apple CarPlay or Android Auto off through the Settings menu. See the *Apps* chapter of your *Owner's Manual* for more information.

SPEED-RESTRICTED FEATURES

For your safety, some features are not available while the vehicle is in motion at or above 6 mph (10 km/h). Settings that are not critical while driving are shown as restricted on your display.

CENTER DISPLAY OVERVIEW

VOICE INTERACTION


Voice interaction allows you to control vehicle features using conversational requests. To use voice interaction, you can set a wake word or press the voice button  on the steering wheel.

You can set your wake word through the settings menu:

1. Press the  button on the touchscreen.
2. Press the **Ford Assistant**.

From the settings menu you can also choose **Voice Command Help** to see examples of the available voice commands.

APPS


The first time you start an app through the system, you could be asked to grant certain permissions. Some apps work with no setup. Others require you to configure some personal settings before you can use them. Apps can be accessed by pressing the  button to open the application drawer.

NAVIGATION

You can set your destination using the text entry or map screen. Using text entry, you can enter your destination using the keyboard. Press the search bar at the top of the screen and enter your destination using the keyboard. Select a destination from the list and press **Go!** to begin navigation.

Using the map screen, you can press and hold a location on the map to place a pin. Press **Go!** to begin the route guidance.

Through the menu button, you can change the format of the map, switch live traffic on and off, update the map and navigate to recent destinations or a saved destination.

During route guidance, you can adjust the guidance prompt volume by turning the volume control when a guidance prompt plays. To repeat an instruction, press the turn indicator. To cancel route guidance, press the  button.

You can also access navigation features using voice commands. Say the selected wake word, or push the voice interaction button on the steering wheel. Then say a command, such as Directions to 1234 Main Street.

Some services may not be available in your area. Refer to your Owner's Manual in the touchscreen, visit the website or call the toll-free number.


For U.S. customers: Visit owner.ford.com or call 1-800-392-3673.

For Canadian customers: Visit syncmyride.ca or syncmaroute.ca or call 1-800-565-3673.

AMBIENT LIGHTING*




To access and adjust:

- Press the  button on the touchscreen.
- Press **General**.
- Press **Ambient Light**.
- Press a color.
- Drag the selected color up or down.

To switch ambient lighting off, press the active color once.

WIRELESS ACCESSORY CHARGER



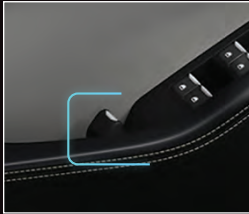
The wireless accessory charger allows you to charge one compatible Qi-wireless charging device on the charging area. The charging area is on the center console. To charge, place the device on the center of the charging surface with the charging side down. The charging stops after your device reaches a full charge. You can use the charger when the vehicle is in accessory mode or when the vehicle is running. When a phone is actively charging, a lightning bolt  displays in the status bar of the 15 inch display.



*IF EQUIPPED

COMFORT

OPENING THE DOOR FROM INSIDE YOUR VEHICLE



To open, pull the inside door release pull handle. The door unlatches and opens a little. If battery power is completely depleted, pull the handle all the way back and it unlatches mechanically.

MEMORY FUNCTION

The memory function recalls the position of the driver seat and the power mirrors.

The buttons are on the driver door. To save a preset position:


1. Switch the vehicle on.
2. Adjust the memory features to your preferred position.
3. Press and hold the preferred preset button until you hear a single tone.

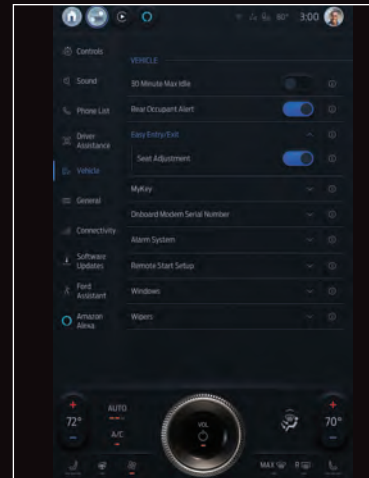
A confirmation message appears on the instrument cluster display. You can save up to three preset memory positions at any time.



EASY ENTRY AND EXIT

Easy entry and exit moves the driver seat rearward up to 2 in (5 cm) when you switch the ignition off. The driver seat returns to its previous position when you switch the ignition on. To switch this feature on and off:

1. Press the  button on the touchscreen.
2. Select **Vehicle**.
3. Select **Easy Entry/Exit**.
4. Switch Easy Entry/Exit on or off.




PERSONAL PROFILES

This feature allows you to create multiple personal profiles, enabling users to personalize vehicle settings. You can personalize positional settings such as seats and mirrors, as well as non-positional settings such as radio, navigation, and driver assist system settings. You can recall a profile using the touchscreen or the preset button you selected when you created your profile. You can also link a remote control and a mobile device to your profile.

NOTE: The guest profile consists of existing settings when there is no driver profile created. You cannot link a personalized name, a memory seat button or a remote control to a guest profile.

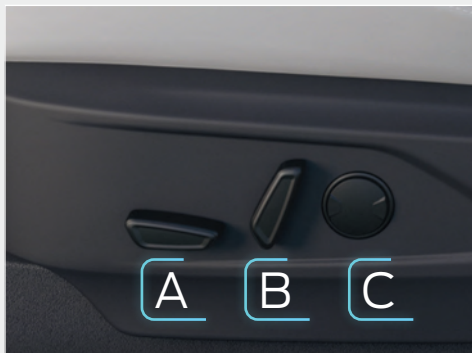
Use the touchscreen to create a personal profile.

1. Switch the vehicle on and leave the vehicle in park (P).
2. Press the  profile button on the touchscreen.

NOTE: The button image may vary when a profile is selected.

3. Press **Add New**.
4. Follow the instructions on the display.

ADJUSTING THE SEAT



- Move control **A** up or down to adjust the seat height up or down.
- Press the top of control **B** backwards or forwards change the angle of the seat backrest.
- Press one side of the control **C** to increase lower back firmness. Press the other side of the control to decrease lower back firmness.
- Push up or down either end of control **A** to adjust the angle of the seat cushion or slide the knob backward or forward to slide the entire seat backward or forward.

CONVENIENCE

TILTING HEAD RESTRAINTS*



The front head restraints tilt for extra comfort. To tilt the head restraint, do the following:

- Adjust the seat backrest to an upright driving or riding position.
- Pivot the head restraint forward toward your head to the desired position.

After the head restraint reaches the forward-most tilt position, pivoting it forward again releases it to the rearward, un-tilted position.

GLOBAL OPENING AND CLOSING

You can use the remote control to operate the windows with the ignition off.

1. Press and release the unlock button on the remote control.
2. Press and hold the unlock button on the remote control.
3. Release the button when the windows start to open.

Press the lock or the unlock button on the remote control to stop global opening.

NOTE: You can use global opening for a short period of time when you unlock your vehicle using the remote control.

WALK AWAY LOCK

This feature locks the vehicle when you walk away with the remote control or authorized phone. The vehicle must be off. The feature can be turned on or off through the touchscreen. You can also adjust the settings so the horn doesn't sound when the vehicle locks.



PHONE AS A KEY

Phone as a key allows you to use your phone in place of a remote control. Up to four phones can be programmed to your vehicle. You can use your phone for the following:

- Remote locking and unlocking.
- Passive entry and exit.
- Passive start and drive the vehicle.
- Remote start.
- Memory function recall.

To program your smartphone to use phone as a key:

1. Visit your device's app store to download the FordPass app.
2. Create a new account or sign-in with an existing account on the FordPass app and add the vehicle's VIN to your account.
3. Follow the prompts to complete the SYNC Connect authorization process.
4. Set up phone as a key following the prompts in the FordPass app.
5. Follow the prompts on the touchscreen to set up the backup start passcode.

Refer to the [Phone as a Key](#) chapter in your [Owner's Manual](#) for more information.

KEYLESS ENTRY SYSTEM

The keypad is near the driver window and illuminates when touched. The keypad allows you to lock or unlock the doors and trunk. You can operate the keypad with the factory-set, five-digit entry code found on the owner's wallet card in the glove compartment or by using your personal code. You must press each number within five seconds of each other.

TO UNLOCK ALL DOORS

Enter the factory-set code or your personal code, then press **3-4** within five seconds.




TO LOCK ALL DOORS

Press and hold **7-8** and **9-0** at the same time with the driver door closed. You do not need to enter the keypad code first. See the *Doors and Locks* chapter in your *Owner's Manual* for more information.



TO OPEN THE FRUNK

Enter the factory-set code or your personal code, then press **7-8** on the keypad within five seconds.

REMOTE CONTROL ICONS

-  Press once to lock all doors. One short flash of the turn signal lamps confirms that your vehicle has locked.
-  Press once to unlock all doors.
-  Press the button to sound the panic alarm. Press the button again or switch the vehicle on to turn it off.

NOTE: The panic alarm only operates when the vehicle is off.

-  Press the lock button twice within three seconds. The turn signal lamps flash. We recommend you use this method to locate your vehicle.
-  Press twice to open the liftgate.

MYKEY™

MyKey allows you to program keys and mobile devices with restricted driving modes to promote good driving habits.



Refer to the *MyKey™* chapter in your *Owner's Manual* for more information.



CONVENIENCE

OPENING THE POWER LIFTGATE* FROM INSIDE YOUR VEHICLE

With the transmission in park (P), access the liftgate settings on the touchscreen.

- Press the  button on the touchscreen.
- From the controls menu, press the liftgate icon .

SETTING THE LIFTGATE OPENING HEIGHT

1. Open the liftgate.
2. When it reaches the desired height, stop the liftgate's movement by pressing the control button on the liftgate.



NOTE: Once the liftgate has stopped moving, you can manually move it to the desired height.

3. Press and hold the liftgate control button on the liftgate until you hear a tone, indicating programming is complete.
4. The power liftgate now opens at the programmed height. To change the programmed height, repeat the above procedure.



HEATED MIRRORS

When you switch the heated rear window on, the heated exterior mirrors turn on.



FRUNK

To open the frunk using the touchscreen:

1. Press the  button on the touchscreen.
2. From the controls menu, press the frunk icon .

To open the frunk using the handle, pull the release lever located on the driver side footwell twice.

ELECTRIC VEHICLE INFORMATION

STARTING AND STOPPING THE ELECTRIC MOTOR



To start your electric motor in the vehicle, a valid remote control must be inside your vehicle to switch the power on and start your vehicle.

1. Be sure the vehicle is in park (P).
2. Press the brake pedal.
3. Press the **Start Stop** button.

NOTE: You will not hear any motor noise.

4. The **READY** light illuminates.

To stop the electric motor when your vehicle is not moving and the electric motor is on or in the accessory mode, press and release the **Start Stop** button without pressing the brake pedal. This shuts off the electric motor and all electrical accessories.

To stop the electric motor when your vehicle is moving, press the **Start Stop** button three times within two seconds, or press and hold for at least one second. Shift into neutral (N) and use the brakes to bring your vehicle to a safe stop. When your vehicle comes to a complete stop, shift into park (P).

WHAT IS THE HIGH VOLTAGE BATTERY?

The high voltage battery stores electrified power used by the electric motor to propel the vehicle.

PEDESTRIAN ALERT SYSTEM

Due to the quiet operation of hybrid and electric vehicles at low speeds, the system creates a subtle sound to alert pedestrians. The system is on when your vehicle is running and not in park (P). Some sound may be audible in the passenger compartment.



*IF EQUIPPED

ELECTRIC VEHICLE INFORMATION

LOCATING THE CHARGE PORT



The charge port is between the front left-hand side door and front left-hand wheel well. To open, press and release the center right edge of the charge port door.

CHARGING THE HIGH VOLTAGE BATTERY

To charge the high voltage battery with the mobile power cord:

1. Unwrap the charge cord completely before charging.
2. Put the vehicle in park (P) and open the charge port door.
3. Plug the connector into the control box.
4. Plug the connector into the wall outlet.
5. Plug the charge coupler into the charge port receptacle on your vehicle.

When the handle is properly engaged, the light ring illuminates. This indicates the beginning of a normal charge cycle. Charging stops when complete or when paused due to charge settings or charge station actions.

DC CHARGING

DC charging allows you to charge the vehicle's battery in significantly less time than the standard charge method.

1. Put the vehicle in park (P).
2. Press and release the center right-hand edge of the charge port door.
3. Flip down the dust cap and plug the DC charge coupler into vehicle.

CHARGE PORT INDICATORS

Divided into five zones, the charge status indicator displays the state of charge in 20 percent increments:

- When one zone is pulsing, the charge is between 0-20 percent.
- When the second zone starts pulsing, the charge is between 20-40 percent.
- When the third zone starts pulsing, the charge is between 40-60 percent.
- When the fourth zone starts pulsing, the charge is between 60-80 percent.
- When the fifth zone starts pulsing, the charge is between 80-100 percent.
- When all zones illuminate, the charge is 100 percent.

When charging stops, the charge status indicator shows all the completed zones illuminate a blue color for 30 seconds before turning off.

COLORS ARE USED AS INDICATORS:

- White is a courtesy light to help with plugging in and to acknowledge actions such as plugging in and unplugging.
- Blue is used when the vehicle is plugged in and either charging or waiting to charge.
- Amber indicates charge faults. You can turn the indicator off in the vehicle settings on your touchscreen.

You can view your vehicle's charging status remotely via the Ford Pass app. For more info, visit owner.ford.com.

DISCONNECTING THE CHARGING COUPLER



WHEN USING THE AC CHARGER:

Do not pull the wall plug from the wall or the connector from the mobile charger control box while your vehicle is charging. Doing so could damage the outlet and the cord.

1. Push the latch and remove the coupler handle from the vehicle.
2. Remove the connector plug from the wall outlet.
3. Remove the connector from the charge cord control box.
4. Close the charge port door.

WHEN USING A DC CHARGER:

Do not attempt to remove the charge coupler before it is unlocked or use any kind of tool to try and remove a locked charge coupler.

1. Push the coupler unlock button and remove the coupler handle from the vehicle.
2. Close the dust cap. Press the center right-hand edge of the charge port door to close.

NOTE: You can also unlock the cord through the vehicle touchscreen. Refer to your *Owner's Manual* for more information.

WHAT IS THE HIGH VOLTAGE BATTERY GAUGE

The high voltage battery gauge, located in the instrument cluster, displays the total amount of charge available for driving. A full fill represents the total amount of energy you can get from plugging your vehicle in.

WHAT IS THE VEHICLE RANGE DISPLAY?



Displays the approximate range your vehicle can travel on the remaining battery power.

TECHNOLOGY

CONNECTED VEHICLE

A connected vehicle has technology that allows your vehicle to connect to a mobile network and to access a range of features. When used in conjunction with the FordPass app, this technology could allow you to monitor and control your vehicle further, for example, checking the tire pressures, the charge level and the vehicle location. For additional information, refer to the local Ford website.

The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example, diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example, cell phone network tower identification. For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.

BLIND SPOT INFORMATION SYSTEM




The blind spot information system detects vehicles that may have entered the blind spot zone. It uses sensors on both sides of your vehicle, detecting rearward from the exterior mirrors to approximately 13 ft (4 m) beyond the rear bumper. The detection area extends to approximately 59 ft (18 m) beyond the rear bumper when the vehicle speed is greater than 30 mph (48 km/h) to alert you of faster approaching vehicles.

The blind spot information system turns on when you start your vehicle, shift into drive (D) and your vehicle reaches a speed greater than 6 mph (10 km/h). The blind spot information system does not operate in park (P) or

reverse (R). The system may not alert you if a vehicle quickly passes through the detection zone.


To switch the blind spot information system on and off:

1. Press the  button on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Blind Spot Information System** on or off.

If you switch the blind spot information system off, a warning lamp illuminates and a message displays. When you switch the system on or off, the alert indicators flash twice. The system remembers the last setting when you start your vehicle.

CROSS TRAFFIC ALERT

The system alerts you of vehicles approaching from the sides behind your vehicle when you shift into reverse (R). To switch cross traffic alert on and off:

1. Press the  button on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Cross Traffic Alert** on or off.


PRE-COLLISION ASSIST



If your vehicle is rapidly approaching another stationary vehicle, a vehicle traveling in the same direction as yours, or a pedestrian or cyclist within your driving path, the system provides alerts or aids in preventing a collision. The system uses a camera and radar to detect if a collision is about to occur. Automatic emergency braking may activate if the system determines that a collision is imminent. The system may help the driver reduce impact damage or to avoid the crash completely. The system is active at speeds above 3 mph (5 km/h) and pedestrian and cyclist detection is active at speeds up to 50 mph (80 km/h).

Refer to the [Pre-Collision Assist](#) chapter in your [Owner's Manual](#) for more information.

ACTIVE PARK ASSIST*

Active park assist uses sensors to detect parking spaces and provides assistance parking into and pulling out of parking spaces. The system controls steering, acceleration, braking and shifting as required to maneuver into or out of a parking space when activated. Press the  active park assist button, then press the active park assist icon on the touchscreen to bring up full screen notifications. Press the soft keys on the touchscreen to switch between parallel park in, perpendicular park in or parallel park out parking modes.

To cancel parking assistance at any time, shift out of neutral (N). To pause parking assistance at any time, release the active park assist button.

Refer to the [Active Park Assist](#) chapter in your [Owner's Manual](#) for more information.




TECHNOLOGY

BLUECRUISE

BlueCruise uses cameras to monitor your vehicle position within a lane and applies steering support to keep your vehicle centered in the lane. Using the cameras and location information, BlueCruise allows you to remove your hands from the steering wheel and offers a hands-free driving mode in certain areas.

When active, BlueCruise uses a driver facing camera and infrared lighting to monitor your eyes and head position to detect if you are distracted. If the system determines you are distracted, it alerts you to return your eyes back to the road.

Press the  button on the steering wheel to turn BlueCruise on or off. When on, the indicator color changes to indicate the status.

- Gray indicates BlueCruise is on but inactive.
- Green indicates BlueCruise is active and applying continuous steering support.
- Blue indicates BlueCruise is active and hands-free driving mode is available.



When this indicator is present, you must keep your hands on the steering wheel.



When this indicator is present, you can remove your hands from the steering wheel.



REAR PARKING AID*

Rear parking sensors detect objects behind your vehicle when your transmission is in reverse (R) and the vehicle speed is less than 5 mph (8 km/h). The sensor coverage area is up to 71 in (180 cm) from the rear bumper. There is a decreased coverage area at the outer corners. The rear parking aid detects large objects when you shift into reverse (R) and any of the following occur:

- Your vehicle is moving backward at a low speed.
- Your vehicle is stationary or moving slowly backward and an object is approaching the rear of your vehicle at a low speed.

A warning tone sounds when your vehicle approaches an object. As your vehicle moves closer to an object, the rate of the tone increases. The warning tone continuously sounds when an object is 12 in (30 cm) or less from the center of the rear bumper. If your vehicle remains stationary for a few seconds, the audible warning turns off. If your vehicle moves backward, the tone sounds again.

SIDE PARKING AID*

The front and rear outermost parking aid sensors detect objects that are near to the sides of your vehicle. When the side parking aid detects an object within the coverage area and the driving path of your vehicle, an audible warning sounds. As the object moves closer to your vehicle, the rate of the tone increases.

The side parking aid may not function if:

- Your vehicle is in park (P).
- The steering wheel angle information is not available.
- Your vehicle remains stationary for over two minutes.
- The anti-lock brake or traction control system activates.

Refer to the [Side Parking Aid](#) chapter in your [Owner's Manual](#) for more information.

FRONT PARKING AID*

The front parking aid sensors are active when the transmission is in any position other than park (P) and the vehicle speed is less than 5 mph (8 km/h). The sensor coverage area is up to 28 in (70 cm) from the center of the bumper. If the transmission is in reverse (R), the front parking aid detects objects when your vehicle is moving at a low speed or an object is moving toward your vehicle. If the transmission is in any forward gear, the front parking aid provides audible warnings and visual indication when your vehicle is moving at a speed of 5 mph (8 km/h) or below and the system detects an object within the detection zone. A warning tone sounds. As your vehicle moves closer to an object, the rate of the tone increases. The warning tone continuously sounds when an object is 12 in (30 cm) or less from the front bumper.

Refer to the [Front Parking Aid](#) chapter in your [Owner's Manual](#) for more information.

*IF EQUIPPED

TECHNOLOGY

POST CRASH ALERT SYSTEM




The system helps draw attention to your vehicle in the event of a serious impact. The system is designed to turn the hazard flashers on, turn the courtesy lamps on, intermittently sound the horn and unlock all doors in the event of a serious impact that deploys an airbag or the seatbelt pretensioners. The horn may or may not sound in the event of a serious impact depending on applicable laws.

Press the hazard flasher switch, the unlock or panic button on the remote control, or cycle the ignition to switch the system off.


REVERSE BRAKING ASSIST



Reverse braking assist uses sensors on the rear of your vehicle to reduce impact damage or avoid a collision completely when your vehicle is in reverse (R). The system applies the brakes for a short period of time when an event occurs. A message and warning indicator  appear when the system applies the brakes.

The driver should take action as soon as they notice the brakes apply in order to remain in control of the vehicle.

To switch reverse braking on or off,


1. Press the  button on the touchscreen.
2. Press **Driver Assistance**.
3. Switch Reverse Brake Assist on or off.

Refer to the [Reverse Braking Assist](#) chapter in your *Owner's Manual* for more information.

DRIVE MODE CONTROL*

Three selectable drive mode settings allow you to change the driving experience within easy reach on the touchscreen. Each drive mode setting brings to life the senses of touch, sound and sight.

To select a drive mode:

1. Press the  button on the touchscreen.
2. From the controls menu, select an available drive mode.

DRIVE MODES

Engage

Provides a balanced combination of acceleration and deceleration response. The instrument cluster displays soft blue ambient lighting.

Unbridled

More aggressive throttle response and vehicle sound with stronger deceleration effects. The instrument cluster displays orange ambient lighting.

Whisper


The optimal drive mode in slippery conditions is whisper. Seamless, quiet, calm drive mode with lighter coasting deceleration response. The instrument cluster displays blue ambient lighting.

ONE PEDAL DRIVE

One pedal drive allows you to accelerate, slow down and stop using only the accelerator pedal. One pedal drive is unavailable when any of the following occur:

- Shifting into an incorrect transmission position, such as park (P) when driving.
- Using active park assist.
- Using cruise control.

Releasing the accelerator pedal may not bring your vehicle to a complete stop at high speeds and steep grades. To switch one pedal drive on and off:

1. Press the  button on the touchscreen.
2. From the controls menu, switch one pedal drive on or off.


NOTE: This system does not automatically brake your vehicle. You still need to apply your brakes when necessary.

REAR VIEW CAMERA



The rear view camera provides a video image of the area behind your vehicle when the transmission is in reverse (R). The rear view camera is on the liftgate. Objects in the red zone are closest to your vehicle and objects in the green zone are farther away.

To switch the rear view camera delay on and off:

1. Press the  button on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Rear View Camera Delay** on or off.

Refer to the [Rear View Camera](#) chapter in your [Owner's Manual](#) for more information.

ESSENTIAL FEATURES

ELECTRIC PARKING BRAKE




The electric parking brake is used to hold your vehicle on slopes and flat roads. The switch is on the center console. To apply the brake, pull the switch up and release it. To use the electric parking brake to slow or stop your vehicle in an emergency, pull the switch up and hold it.

AUTO HOLD


Auto hold applies the brakes to hold your vehicle after you stop it and release the brake pedal. This can help when waiting on a hill or in traffic.

To switch auto hold on and off:

1. Press the  button on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Auto Hold** on or off.

NOTE: You can only switch the system on after you close the driver door and power on the vehicle. The system remembers the last setting when you power on your vehicle. Make sure you switch the system off before towing with your vehicle or before using an automatic car wash.

TRACTION CONTROL

The traction control system helps avoid drive wheel spin and loss of traction. If your vehicle begins to slide, the system applies the brakes to individual wheels and, when needed, reduces power at the same time. The traction control system turns on each time you switch the ignition on. To switch the traction control off, press the  button on the instrument panel.


If your vehicle is stuck in mud or snow, switching traction control off may be beneficial as this allows the wheels to spin.

VEHICLE SYSTEM UPDATES

Your vehicle is set up to receive over-the-air updates that can add new features and enhance existing ones. Connecting to Wi-Fi may be required for some updates and may make them download faster. To make sure you get the latest upgrades as soon and as easily as possible, get started with the steps below.

Make sure vehicle connectivity and automatic updates are switched on and that your vehicle is connected to Wi-Fi, if available.

To set a schedule:

1. Press the  button on the touchscreen.
2. Press **Software Updates**.
3. Press **Schedule Updates**.
4. Use the controls to set the days and time for updates.
5. Press **Save**.

Refer to the **Vehicle Software Updates** chapter in your **Owner's Manual** for more information.